

WHAT IS A NEUROLOGIST?

A neurologist is a medical doctor with specialized training in diagnosing, treating and managing disorders of the brain and nervous system. A neurologist's educational background and medical training includes an undergraduate degree, four years of medical school, a one-year internship and three years of specialized training.

Neurologists treat disorders of the nervous system, brain, spinal cord, nerves and muscles. Common neurological disorders include: stroke, Alzheimer's disease, headache, epilepsy, Parkinson's disease, sleep disorders, multiple sclerosis, pain, tremor, brain and spinal cord injuries, brain tumors, peripheral nerve disorders and amyotrophic lateral sclerosis.

QUESTIONS?

If you have any questions, please feel free to call us. We look forward to seeing you and hope this information has clarified any questions you may have.

Please visit our web site at www.neurogroupnl.com for further information about our physicians and our practice.

PRESCRIPTION POLICY:

Providers will authorize prescription refills at their discretion as medically appropriate. Please do not wait until you are out of medications before requesting a refill. It may take up to 72 hours for your prescription to be refilled, so please take the necessary precautions so that you are not without your medications.

Please call our prescription line at **860-443-1891 ext. 200**. Please check with your pharmacy to see if the prescription has been filled.

Physicians on-call for medical emergencies on the weekends and evenings will not refill routine medications or pain medications.

It is your responsibility to mail prescriptions directly to your mail order company. Please allow adequate shipping time.

Refills for narcotics will not be provided if you have not been seen for regularly scheduled follow-up visits in the office.

Routine maintenance medications will not be refilled if you have not been seen within the past two years.

PATIENT INFORMATION



Neurological Group, PC
350 Montauk Avenue
New London, CT 06320
860.443.1891
neurogroupnl.com

OUR PROVIDERS:



Laurence Radin, MD

Dr. Radin has been a member of the Neurological Group since 1992. He was chief of Neurology at Lawrence + Memorial Hospital for many years. Dr. Radin has received board certification in Neurology and Neurophysiology from the American Board of Psychiatry and Neurology.



Andrea Stewart, APRN

Ms. Stewart joined the Neurological Group in 2009 having gained several years of experience at another practice. She received her degrees from Yale University with a rotation in Neuro Oncology and is Board certified as an Adult Nurse Practitioner. Her areas of interest include neurological problems, patient and family education and counseling.

FOR YOUR APPOINTMENT:

Please remember to bring your insurance ID card(s) with you, as well as any medical information which will assist the doctor in your evaluation (MRIs, CT scans, x-rays).

We require at least 24 hours notice if you must cancel or reschedule your appointment. There will be a fee for missed appointments, if the appointment is not cancelled with 24 hours notice.

Your appointment is scheduled for:

Date _____

Time _____

With _____

INSURANCE INFORMATION:

Our office participates with most, but not all, major insurance carriers. If we participate with your insurance, we will bill them directly. You will be responsible for any co-payment or deductible at the time of service. If we do not participate with your insurance, we expect payment in full at the time of service. Regardless of your coverage, ultimately you are financially responsible for treatment rendered.

It is your responsibility to know and understand your insurance coverage. Information regarding your policy can be obtained by calling the customer service number on your insurance card.

You can reach our office at **860.443.1891** between the hours of 9:30 AM and 4:30 PM Monday through Friday. **This is the only number you can call** to reach a provider or secretary. If there is a medical emergency call 911. To reach the on-call provider after hours, call **860.443.1891**.

PATIENT PORTAL:

A secure patient portal is available on our website: **neurogroupnl.com**. You can complete your registration forms on the portal. Once your portal account is activated, you will be able to securely communicate with us regarding appointments and accounts. We will send you a copy of your note from each office visit, if you request, through the secure portal. You also have the option of printing out the registration forms from the website, which you can complete and bring with you to the appointment.

If you do not have access to the internet, please arrive 15 minutes early so that you can complete your paperwork prior to your visit.

It is your responsibility to ensure that appropriate referrals are on file with this office. To determine if referrals are needed with your coverage plan, call the customer service number on your insurance card.

Please contact our Billing Department at **860.443.1891** with any questions.

We ask that you **turn off your cell phone** during your visit with the doctor. Also, please do not bring food or drinks into the office and refrain from chewing gum during your examination.